Familiar Faces Pilot Project

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Connection between Chronic Health Issues and Homelessness

Familiar Faces Pilot Program

- **Partners**
  - Guild
  - Outside-In Consultants
  - Catholic Charities
  - East Metro Crisis Alliance
  - Dept Human Services
  - SPPD & SPFD

- **Vision**
  - Identify Top 30 Resource Users
  - 740 Contacts, 197 Citations, 148 Bookings 249 EMS Transports to Emergency Rooms
  - Focus social, legal and medical services. Close endless cycle.
  - Create Permanent Solutions
Familiar Faces Implementation

- **Program Design**
  - Small physical space to provide a Safe Haven for Familiar Faces clients
  - Space would be staffed 24/7 by a peer specialists and security presence
  - The space would not require sobriety, offering a harm-reduction model
  - Offer short term incentives to engage people in the program
  - Paramedics, Emergency Rooms & Police redirect the Familiar Faces to this location when ever possible
FUSE

- Modeled after FUSE (Frequent User System Engagement) programs throughout the US
- 86 percent of FUSE participants remained housed after 2 years
- Days spent in shelter or jail by individuals who were placed into FUSE supportive housing were reduced 92%
- Hospital inpatient days and charges decreased by 27% for those permanently housed
- Inpatient days grew by 26% and inpatient charges increased by 49% for those who remained homeless
Ongoing Challenge