Agenda – 2019 Quarter 3

1. Number of recorded videos: Department metrics.

2. CAD Events and BWC Activations: Department and Precinct metrics.

3. Audit Activity:
   a. Reviewed completed Case Number / Category Audits.
   b. Activation Audits were completed.
   c. The Random Sample Video Review of 25 Officers was completed.

4. Next steps.
# 2019 Quarters 3 BWC Metrics

## Department Wide:

<table>
<thead>
<tr>
<th>Quarter 2</th>
<th>BWC videos recorded</th>
<th>Average # per day</th>
<th>Quarter 3</th>
<th>BWC videos recorded</th>
<th>Average # per day</th>
</tr>
</thead>
<tbody>
<tr>
<td>April</td>
<td>53,915</td>
<td>1,797</td>
<td>July</td>
<td>65,611</td>
<td>2,116</td>
</tr>
<tr>
<td>May</td>
<td>59,510</td>
<td>1,920</td>
<td>August</td>
<td>63,998</td>
<td>2,064</td>
</tr>
<tr>
<td>June</td>
<td>60,754</td>
<td>2,025</td>
<td>September</td>
<td>63,121</td>
<td>2,104</td>
</tr>
</tbody>
</table>
CAD Events and BWC Activations

• These next slides represent a comparison by percentage of the overall or specific CAD events that required activation of a BWC and the individual patrol officers who were equipped with a BWC and responded.
  • The percentage does not include events where an officer cancelled off the event before arriving.

• Percentages are by month.
Quarter Averages for Overall BWC Activation for Patrol

(2019) Overall Quarter 3 Average 95%
(2019) Overall Quarter 2 Average 95%
Overall CAD events that required camera activation and the Patrol Officers equipped with BWC’s who were dispatched or self-assigned to the event.

Percentages:
- June – 95%
- July – 95%
- Aug. – 95%
- Sept. – 94%
- Oct. – 94%
Overall CAD events that required camera activation and the Patrol Officers equipped with BWC’s who were dispatched or self-assigned to the event – By Precinct.

<table>
<thead>
<tr>
<th>Month</th>
<th>Pct 1</th>
<th>Pct 2</th>
<th>Pct 3</th>
<th>Pct 4</th>
<th>Pct 5</th>
</tr>
</thead>
<tbody>
<tr>
<td>June</td>
<td>94%</td>
<td>94%</td>
<td>94%</td>
<td>94%</td>
<td>95%</td>
</tr>
<tr>
<td>July</td>
<td>94%</td>
<td>95%</td>
<td>95%</td>
<td>93%</td>
<td>96%</td>
</tr>
<tr>
<td>Aug.</td>
<td>92%</td>
<td>94%</td>
<td>95%</td>
<td>94%</td>
<td>95%</td>
</tr>
<tr>
<td>Sept.</td>
<td>92%</td>
<td>92%</td>
<td>94%</td>
<td>94%</td>
<td>95%</td>
</tr>
<tr>
<td>Oct 24</td>
<td>91%</td>
<td>90%</td>
<td>94%</td>
<td>92%</td>
<td>94%</td>
</tr>
</tbody>
</table>
Traffic Law Enforcement and the Patrol Officers equipped with BWC’s who were dispatched or self-assigned to the event.

Percentages:
- June – 96%
- July – 96%
- Aug – 96%
- Sept – 95%
- Oct – 95%
Suspicious Person Calls and the Patrol Officers equipped with BWC’s who were dispatched or self-assigned to the event.

Percentages:
- June – 93%
- July – 94%
- Aug – 93%
- Sept – 92%
- Oct – 88%
Unknown Trouble Calls and the Patrol Officers equipped with BWC’s who were dispatched or self-assigned to the event.

% of BWC opportunities that have video for Unknown Trouble (P)

Percentages:
- June – 95%
- July – 95%
- Aug – 93%
- Sept – 94%
- Oct – 95%
Case Number and Category Audit reviews completed.

• Auditors reviewed approx. 668 Case Number and Category Audits returned in Quarter 3.
  • 470 sent to supervisors for action beginning on July 22\textsuperscript{nd}.
  • 198 sent to supervisors for action beginning on Aug 5\textsuperscript{th}.
    • Missing Case Numbers and / or Categories.
    • Incorrectly labelled Case Numbers (wrong year pre-fix, etc.)
    • Startup checks or Accidental Activations not categorized properly.
Activating Audits

- These audits examined whether patrol officers were activating their BWC’s when required for the calls they responded to.
- Data from July and August of 2019 was selected for auditing and 271 audits were sent to supervisors for action beginning on Sept. 6th.
- Supervisors were required to:
  - Review the incidents identified in the audit and determine if BWC video should have been recorded.
  - Give direction to officers who need to improve their BWC usage (Failure to Activate, Labeling or Uploading issues).
    - The majority of issues we are seeing right now are related to Case Number and Category issues.
  - Ensure any necessary corrections are completed in Evidence.com.
  - Document their findings and the supervisory direction given on the audit form.
  - BWC auditors then review each audit and return deficient audits for correction.
Random Sample of 25 Officers from Quarter 3

- A Random sample from all the precincts of 25 total officers who were equipped with BWC's and primarily responded to 911 calls from July 1\textsuperscript{st} to September 30\textsuperscript{th}, 2019 was selected.

- A Random sample of 10 BWC videos for each officer was then selected for qualitative review. The metrics used were:
  - Was there a full 30 second pre-event recording or an improper activation.
  - Did deactivation at the conclusion of the call appear to be appropriate
  - Was there a proper Case Number entered
  - Was there a Category entered
### Random Sample of 25 Officers Audit

#### Results:

<table>
<thead>
<tr>
<th>25 Officers</th>
<th>Number of videos reviewed</th>
<th>No Proper Case Number entered</th>
<th>No Category Listed</th>
<th>No complete 30 second pre-recording or improper activation</th>
<th>Did not appear to be a proper deactivation at conclusion of event or reason was inconclusive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Totals – Q2</td>
<td>250</td>
<td>0</td>
<td>0</td>
<td>26</td>
<td>27</td>
</tr>
<tr>
<td>Percentage</td>
<td></td>
<td>0%</td>
<td>0%</td>
<td>10.4%</td>
<td>10.8%</td>
</tr>
<tr>
<td>Totals – Q3</td>
<td>250</td>
<td>4</td>
<td>0</td>
<td>29</td>
<td>18</td>
</tr>
<tr>
<td>Percentage</td>
<td></td>
<td>1.6%</td>
<td>0%</td>
<td>11.6%</td>
<td>7.2%</td>
</tr>
</tbody>
</table>
Random Sample of 25 Officers Audit

Patterns observed:

1. There were 20 incidents that had pre-event recordings that were less than 30 seconds.
2. There were 9 incidents where officers were already on scene when activation occurred.
3. Deactivation occasionally occurred while an officer was still on scene and the call had not completed.
4. There were a few deactivations that occurred inside the Jail garage while officers waiting to transfer custody of an arrested party to deputies at the Sally Port door.
Next Steps

• Auditors will complete reviews of the Activation Audits returned by supervisors.

• City IT is continuing their work with Axon to implement the Axon Auto Tagging Service (aka CAD Integration). They are working through unexpected technical issues. Testing will begin once these issues are resolved.

• We are in the process of issuing BWC’s to the remainder of our Sworn personnel. 170 more BWC’s will be issued by the end of October. These Officers are receiving training on the BWC policy and on how to use the cameras.

• We are continuing the process of determining the best way to audit these folks who primarily work in a plainclothes or special capacity.

• Additional Activation audits are planned for Quarter 4.